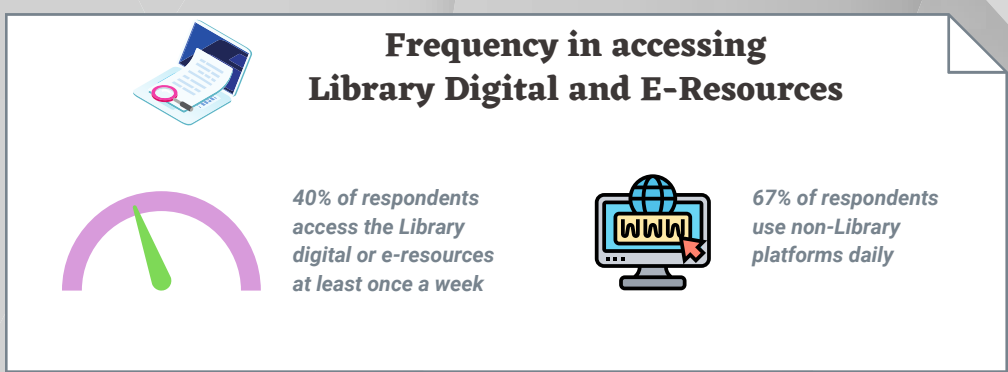
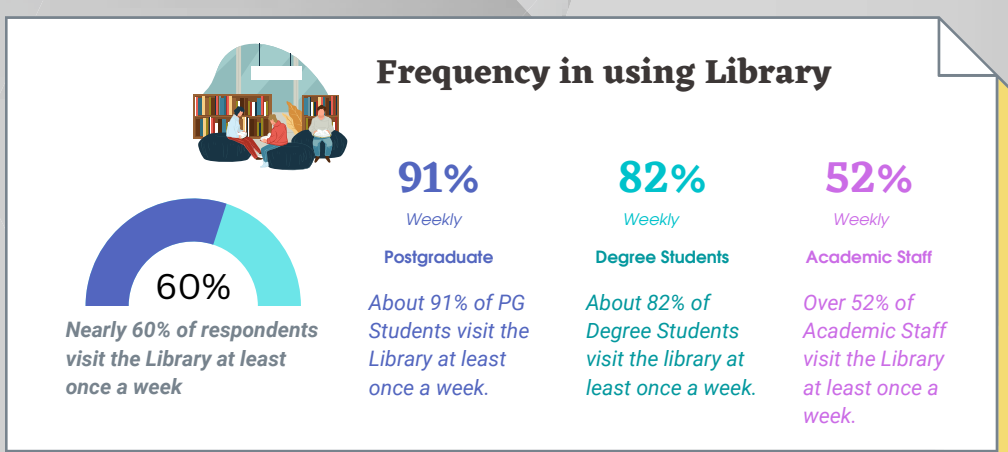
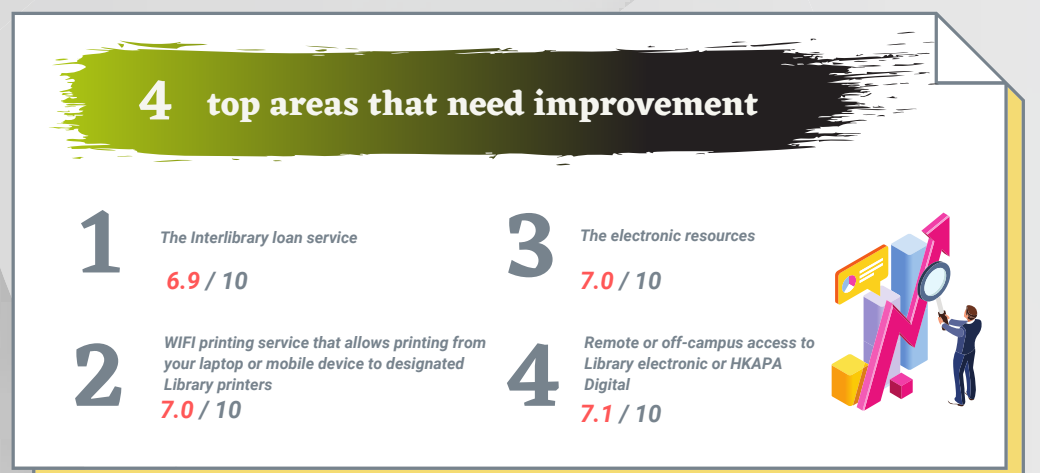
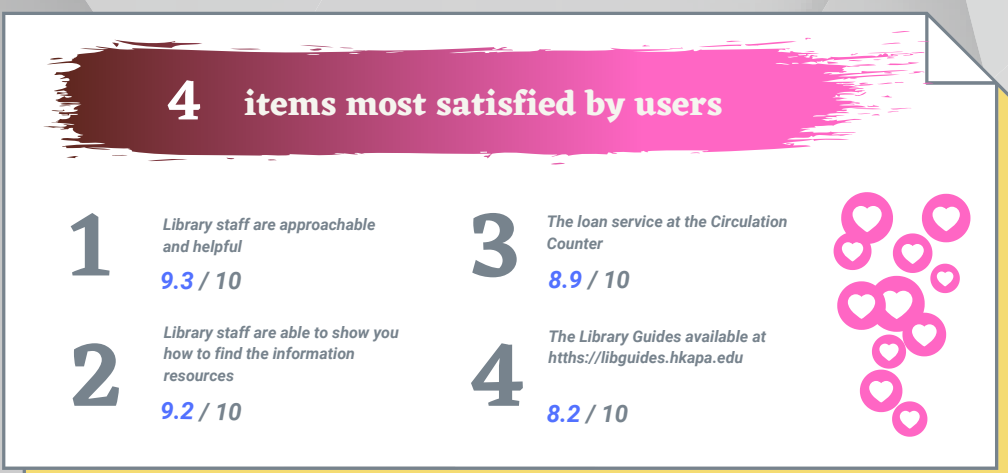
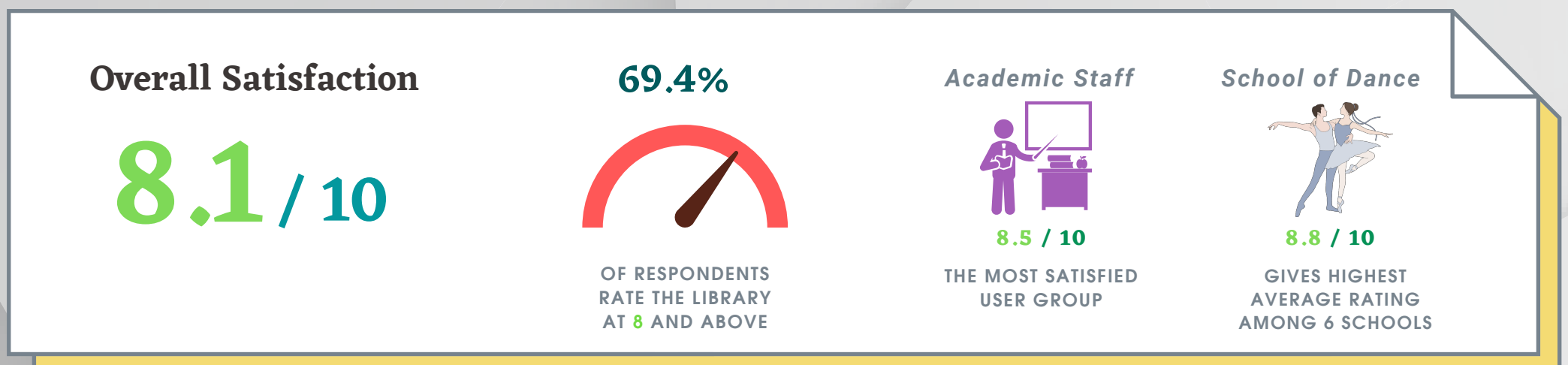
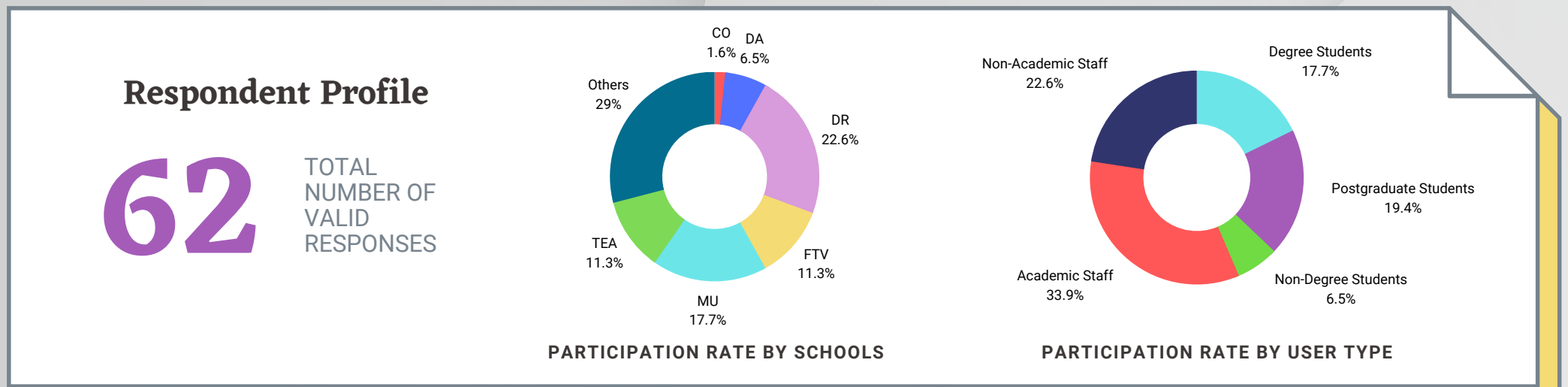


# Library User Survey 2023

## Result at a Glance



### Highlights of User Comments

User Comment	Library's feedback and follow-up actions
More updated and relevant resources on both print and electronic resources	Currently, the Library provides over 1.1 million items, in physical, electronic and digital formats. Between 2021 and 2023, the Library has acquired over 6,000 books, music scores and AV materials and over 702,000 electronic items in various subjects and formats. The Library has uploaded over 70,000 ebooks in Primo@Lib for staff and students to previews and make online recommendations. Staff and students can also submit recommendations through Suggest-a-Purchase.
More space for user study	The Library has tried to maximize the space for user study in the major renovation of the Academy Library in 2015 and further extended the Learning Resources Area of the F/TV Library in 2022. The Library has also reviewed the Library collection and will move out low-usage items to remote storage and dispose outdated items to release space.
Changing Headphones	The headphones will be replaced with better ones shortly.
Using other University Libraries	Interlibrary loan service is available to all staff and students. Institutional reading cards of 9 local academic libraries are also available for staff and students to access these libraries. More information can be found on the Library website. The Library will continue to expand the collaboration network to include more academic libraries.